

Department of Health
Medicaid Program

**THINGS YOU SHOULD KNOW IF YOU ARE BENEFICIARY OF THE
GOVERNMENT HEALTH PLAN AND PLAN TO TRAVEL OUTSIDE PUERTO RICO**

- If your absence is temporary, and intends to return, you do not have to request cancellation of the Government Health Plan (My Health / Reform).
- You should know the Government Health Plan, in the United States, only covers Emergency Room services. Services are not covered in any other country. This benefit applies to those who have Medicaid or CHIP coverage. Form MA-10 (Notice of Action Taken), indicates you if your coverage of the Government Health Plan is under Medicaid or CHIP. If your coverage is under the State you do not have this benefit. You can confirm your type of coverage through our Call Center (787) 641-4224 or TTY (787) 625-6955, Monday through Friday from 8:00 AM to 6:00 PM.
- If you travel outside of Puerto Rico and decide to establish your official residence in another country, you must unsubscribe from the Government Health Plan as soon as possible. You should know that you cannot be a beneficiary of the Government Health Plan in Puerto Rico and receive Medicaid or CHIP in another state or jurisdiction of the United States.
- You can request the cancellation of the Government Health Plan in the following ways:

- Visiting an Office of the Medicaid Program in Puerto Rico
- In writing:

- By regular mail:

Medicaid Program
Department of Health
PO Box 70184
San Juan, PR 00936-8184

- Via Fax: (787) 763-5250
- Via E-Mail: prmedicaid@salud.pr.gov

- The request must indicate:

- Your full name and the full name of those members of your family who will also live outside of Puerto Rico.
- The last 4 digits of your Social Security number and of those members of your family who will also live outside of Puerto Rico.
- Date in which you want your benefit to be closed.
- Contract Number (or MPI), it is on your health insurance card and starts with the number 800.
- Municipality in which you currently reside or used to reside.
- Address where you want us to send you the confirmation of the cancellation. It can be a regular mail, email, or fax.

